



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

VIA E-MAIL ONLY

May 11, 2017

Mr. Jamie Schlottman, CEO
Louisiana Healthcare Connections
8585 Archives Avenue, 3rd Floor
Baton Rouge, LA 70809

Dear Jamie:

RE: Notice of Action Regarding Continued Non-Compliance with *Wells* Relating to Denials for Community Psychiatric Supportive Treatment and Psychosocial Rehabilitative Services

This letter serves to close the action initiated by the letter of April 11, 2017, relating to continued non-compliance with the court-ordered requirements for denial notices mandated by *Wells v. Kliebert (Wells)* for denial notices issued for Community Based Services, in particular Community Psychiatric Support Treatment (CPST) and Psychosocial Rehabilitative Services (PRS).

Because the action is now considered closed, it is no longer necessary for Louisiana Healthcare Connections (LHCC) to submit a sample of denial and partial denial notices for CPST and PRS service types for daily review and approval prior to distribution to the members.

A status conference at the U.S. District Court for the Middle District of Louisiana is currently set in the *Wells* litigation for May 23, 2017. The Louisiana Department of Health (LDH) will provide additional guidance on denial notices for CPST and PRS service types after this status conference has been held and LDH has discussed the issues presented at the May 8, 2017, meeting between LDH and LHCC with the Advocacy Center.


Mr. Jamie Schlottman, CEO

May 11, 2017

Page 2

Please do not hesitate to contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Stacy J. Guidry". The signature is written in a cursive, flowing style.

Stacy Guidry

Section Chief, Health Plan Management

SG/rr

cc: Dawn Love
Jen Steele
Kim Sullivan
Lalauni Williams